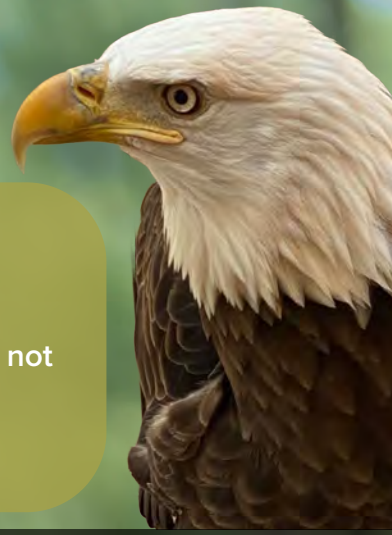




EDUCATIONAL PROGRAMS



Before you go, you need to know:

- This presentation includes live raptors. They may be on a handler's glove or flying. No flash photography, lasers, or animal calls, please!
- Eagle Tours are not included with the stage presentation booking. Tours are not possible on show days due to animal care needs and eagle rescues.
- Depending on group size, your group may be booked with another. Stage presentations are currently capped at 100 visitors.



The presentation is recommended for elementary-aged students.



Gates will open 10-15 mins before showtime; early access is prohibited for animal care.



Presentations start promptly at 10:00 AM; late arrivals may be denied entry.



Shows include: 40 mins of raptors, fun activities, and slides, plus 20 mins of Q&A and gallery time.

FAQ

Q: Can I request which birds I want to see?

A: We can't promise any specific bird species. Our priority is bird health and behavior, with staff deciding which birds will appear. Usually, three species are showcased.

Q: I'm really late, why can't I get in?

A: For safety & security reasons, the front gate is closed once the show starts.

Q: Help! The gate won't let me out!

A: The gate is automatic. As you leave, drive over the white square on the road to trigger the gate sensor. Ensure your back tires pass over the square!

Q: Can I bring my pet/service animal/etc.?

A: For the safety of our birds and visitors, service animals, emotional support animals, and pets are prohibited in the show and resident animal areas.

The Americans with Disabilities Act (ADA), allows service animals to be restricted when:

- They pose a direct threat to the safety of others (28 CFR § 35.136(b); § 36.302(c)(2)(i)),
- Their presence would fundamentally alter the nature of the program (28 CFR § 35.130(b)(7); § 36.302(a)).

At the Grey Snow Eagle House, the presence of outside animals can cause stress or agitation in our birds, which compromises both animal welfare and safety protocols.

